



Emergency Water Damage Services

24/7 response: Quick response is important in a water damage situation to attempt to eliminate secondary damage. ATP Restoration is ready 24/7/365 to respond immediately to assess damage. Once notified of the loss a mitigation manager and crew will arrive quickly to assess the damage and initiate the mitigation process. This includes:

Determining cause of the loss

It is important to first determine where water is coming from. Once determined the source must be addressed. This will help determine the category of water so that ATP Restoration can adhere to *IICRC Standards* while performing mitigation.

Removal of Excess Water:

If necessary, our team will immediately remove excess water from the structure.

Mitigation Process:

Once a drying process has been determined the ATP Restoration Mitigation Manager will discuss the procedure with the homeowner or property manager and address any questions or concerns.

Frequently asked questions:

1. *How long will the drying process take?*

- This depends on the category of loss and materials affected. Generally, structures should be back to pre-loss drying standards within 3-5 days if the proper equipment and amount of equipment are set and allowed to run until the drying standard is met.

2. *Will any demolition of the structure be necessary?*

- Depending on where the loss originated from and what was affected, demolition may be required. This would include insulation between walls and ceilings and hard-to-access areas, such as behind cabinets or baseboards.
The category of water loss will also determine whether materials need to be removed.

3. *Who will replace any materials removed?*

- It is always the homeowner's or property manager's choice as to who they hire to rebuild their structure. ATP Restoration is a full-service restoration company with years of industry experience. We can certainly put your home or business back to its pre-loss condition.



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